

Proactive Massage & Bodywork, LLC
Gold Level Membership Contract

\$100 per month
90 MINUTE MASSAGE MEMBERSHIP PLAN

YOUR MEMBERSHIP INCLUDES:

- One 90 Minute Massage per month.
- Roll-over unused sessions to the next month.
- All additional massages during the same billing cycle are at member rates:
 - 30 min for \$40 (reg. \$45)**
 - 60 min for \$70 (reg. \$85)**
 - 90 min for \$100 (reg. \$115)**
 - 120 min for \$145 (reg. \$175)**
- 10% Member-only discounts on retail purchases.
 - Seasonal special rates on Gift Certificates.
 - Discounts on premium upgrades.
- Share your massages with a family member.

HOW IT WORKS

- ✓ Your monthly membership will be automatically drafted from you debit or credit card each month, entitling you to a single 60- or 90-Minute Therapeutic Massage Session each month, on or after your scheduled payment date.
- ✓ You may upgrade to a longer session at additional charge.
- ✓ You may also share these accrued sessions with two additional members of your household.
- ✓ If you do not use your session for that month, it will simply roll-over into next month (up to 3 months).
- ✓ As long as your membership monthly payment is made, you will be considered an active plan member in good standing.

WELLNESS PLAN TERMS & CONDITIONS:

- _____ (Initial) This plan and the discounted benefits under this plan are non-transferable to any other person or entity.
- _____ (Initial) For purposes of identification and billing, you agree to provide us with current, accurate, complete, and updated information including your name, address, telephone number and applicable payment data. You agree to notify us promptly of any changes.
- _____ (Initial) We reserve the right to revoke membership at any time for misconduct on our premises. You will be responsible for payment in full upon revocation of membership.
- _____ (Initial) We reserve the right to change pricing at any time upon reasonable notice. Should prices increase, you have the right to cancel membership without penalty during initial period following cancellation guidelines as described below.
- _____ (Initial) Massage hours cannot be combined to make a 2(+) hour massage.
- _____ (Initial) Massage may be shared with up to two other family members who reside in the same household.

_____ Household family member name

_____ Email

_____ Phone #

_____ Household family member name

_____ Email

_____ Phone #

CANCELLATION POLICY:

____ (Initial) You may cancel your appointment without charge if you cancel within 12 hours of your appointment. Cancellations without 12-hour notice will result in a charge for half your service fee, as that time has been set aside specifically for you. **No shows will result in a full charge for that session.**

CANCELLATION OF WELLNESS PLAN:

____ (Initial) You may cancel this agreement at any time. All cancellations require written notice or email at least 30 days in advance to avoid additional charges to your account. Cancellation will be effective within 10 business days after the 30-day notice period.

____ (Initial) Contracted plan services will be forfeited at time of cancellation effective date. **No refunds are offered for unused services.**

____ (Initial) Pre-paid plan services have no cash value, are non-transferable, and services expire **3 months** from date of purchase according to agreed terms. We reserve the right to terminate or deny re-enrollment for an indeterminate amount of time if you have an unsatisfactory payment history.

____ (Initial) If through no fault of ours, your payment account does not contain sufficient funds to complete the transaction, or your payment account or credit card does not otherwise permit the transaction to be executed, you will be charged a \$35 insufficient funds fee. We will contact you to update your account with a working payment method.

SUSPENDING A WELLNESS PLAN:

There may be times when you would like to suspend your plan due to extenuating circumstances, such as extended illness, military leave, or temporary relocation.

- ☐ When a plan is suspended, a member may not use his/her plan benefits or accrued plan services for the duration of the suspended period.
- ☐ A minimum of one plan payment must have been made before a plan is eligible to be suspended.
- ☐ You may suspend your plan for a minimum of 30 days and a maximum of six months.
- ☐ Plans may be reinstated at any time at least 30 days after the start of the suspension or will automatically recommence on the predetermined suspension end date. At the end of the plan suspension term, your dues will continue with your next scheduled electronic funds transfer (EFT) date. Remember that you must be a plan member for a minimum of 31 days before you may freeze your plan.
- ☐ A plan must be reinstated a minimum of 30 days before it can be suspended again.
- ☐ Terms, conditions, rules, and regulations of the original Wellness Plan Agreement continue to apply through the extended plan term. To initiate a suspension, contact clinic management.

I ACKNOWLEDGE RECEIVING AND READING A COMPLETED COPY OF THIS APPLICATION AND AGREEMENT BEFORE SIGNING. I UNDERSTAND AND AGREE TO THE TERMS AND CONDITIONS OUTLINED IN THIS AGREEMENT.

Plan Member Printed Name

Address (City, State, Zip Code)

Phone Number

Email

Membership #

Date (This will be your billing date each month)

Plan Member Signature

Proactive Massage & Bodywork Manager

Revised 06/26/21.